

Brillia Series

Model No. CHX7930SQB-1 (30") CHX7936SQB-1 (36")



INSTALLATION INSTRUCTIONS AND OPERATIONAL MANUAL

IMPORTANT READ THIS FIRST

READ BEFORE INSTALLATION

- 1. Carefully check all contents of packages.
- 2. Thoroughly inspect the unit for any shipping damages, cosmetic damages or defects.
- 3. Have a certified contractor/electrician test the unit before installation.

IF THERE IS ANY PROBLEM:

- 1. DO NOT INSTALL THE UNIT AND KEEP ALL ORIGINAL PACKAGING MATERIAL.
- 2. Have your original invoice as proof of purchase and product serial number ready.
- 3. Contact your merchant for product replacement due to shipping damages, cosmetic damages or defects.
- 4. For all other issues, call 1-877-BUY-KOBE (289-5623), or e-mail to info@koberangehoods.com.

NO RETURN, NO REFUND, NO EXCHANGE IF:

- 1. PRODUCT HAS BEEN INSTALLED
- 2. KNOCK-OUT HOLES HAVE BEEN PUNCTURED
- 3. MISSING ORIGINAL PACKAGING MATERIAL AND/OR PARTS

[ENGLISH]

- READ AND SAVE THESE INSTRUCTIONS -

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- READ ALL INSTRUCTIONS CAREFULLY BEFORE STARTING -

ALL WIRING MUST BE DONE BY A PROFESSIONAL AND IN ACCORDANCE WITH NATIONAL AND LOCAL ELECTRICAL CODES



IMPORTANT SAFETY INSTRUCTIONS

- PLEASE READ THIS SECTION CAREFULLY BEFORE INSTALLATION -

AWARNING: TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR PERSONAL INJURY, OBSERVE THE FOLLOWING:

- 1) Installation and electrical wiring must be done by qualified professionals and in accordance with all applicable codes and standards, including fire-rated construction.
- 2) When cutting or drilling into wall or ceiling, be careful not to damage electrical wiring or other hidden utilities.
- 3) Ducted fans must be vented to the outside.
 - a) Before servicing or cleaning unit, open the light panel and SWITCH POWER OFF AT SERVICE PANEL.
 - b) Clean all grease laden surfaces frequently. To reduce the risk of fire and to disperse air properly, make sure to vent air outside. DO NOT vent exhaust air into wall spaces, attics, crawl spaces or garages.

NOTE

- This warranty is void without an authorized agent's receipt or if unit is damaged due to misuse, poor installation, improper use, mistreatment, negligence or any other circumstances beyond the control of KOBE authorized agents. Any repair carried out without the supervision of KOBE authorized agents will automatically void the warranty.
- KOBE will not be held responsible for any damages to personal property or real estate or any bodily injuries whether caused directly or indirectly by the range hood.

AWARNING: TO REDUCE THE RISK OF PERSONAL INJURY IN THE EVENT OF A RANGE TOP GREASE FIRE:

- 1. Keep all fan, baffle/spacer/filter/oil tunnel/oil container and grease-laden surfaces clean. Grease should not be allowed to accumulate on fan, baffle/spacer/filter/oil tunnel/oil container.
- 2. Always turn hood ON when cooking.
- 3. Use high settings on cooking range ONLY when necessary.
- 4. Do not leave cooking range unattended when cooking.
- 5. Always use cookware and utensils appropriate for the type and amount of food prepared.
- 6. Use this unit only in the manner intended by the manufacturer.
- 7. Before servicing, switch power off at service panel and lock service panel (if possible) to prevent power from switching on accidentally.
- 8. Clean ventilating fan frequently.

What to Do In The Event Of a Range Top Grease Fire

- SMOTHER FLAMES with a tight fitting lid, cookie sheet, or metal tray, and then turn off the burner.
 KEEP FLAMMABLE OR COMBUSTIBLE MATERIAL AWAY FROM FLAMES. If the flames do not go out immediately, EVACUATE THE AREA AND CALL THE FIRE DEPARTMENT or 911.
- NEVER PICK UP A BURNING PAN You May Get Burned.
- DO NOT USE WATER, including wet dishcloths or towels a steam blast will result.
- Use an extinguisher ONLY if:
 - a) You have a Class A, B, C extinguisher and know how to operate it.
 - b) The fire is small and contained in the area where it started.
 - c) The fire department has been called.
 - d) You can fight the fire with your back to an exit.

What to Do If You Smell Gas

- Extinguish any open flame.
- Do not try to turn on the lights or any type of appliance.
- Open all doors and windows to disperse the gas. If you still smell gas, call the Gas Company and Fire Department right away.

ACAUTION

- 1) For general ventilation use only. Do not use to exhaust hazardous or explosive materials and vapors.
- 2) To reduce the risk of fire, use only metal ductwork. Sufficient air is needed for proper combustion and exhausting of gases through the flue (chimney) to prevent back drafting.
- 3) Follow the heating equipment manufacturer's guideline and safety standards such as those published by the National Fire Protection Association (NFPA), and the American Society for Heating, Refrigeration and Air Conditioning Engineers (ASHRAE), and code authorities.
- 4) Activating any switch on may cause ignition or an explosion.
- 5) Due to the size and weight of this hood, installation by 2 persons is recommended.

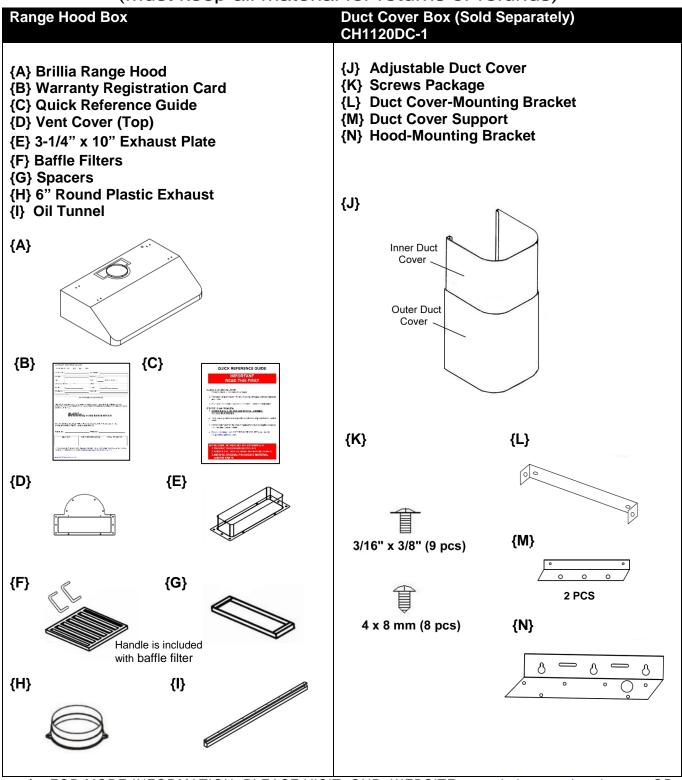




ELECTRICAL SHOCK HAZARD – Can result in serious injury or death. Disconnect appliance from electric power before servicing. If equipped, the fluorescent light bulb contains small amounts of mercury, which must be recycled or disposed of according to Local, State, and Federal Codes.

COMPONENTS OF PACKAGE

(Must keep all material for returns or refunds)



FOR MORE INFORMATION, PLEASE VISIT OUR WEBSITE www.koberangehoods.com OR CONTACT KOBE RANGE HOODS AT (626) 775-8880.

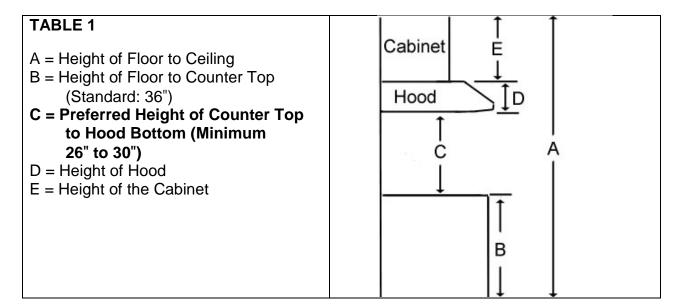
INSTALLATION

PLEASE READ ENTIRE INSTRUCTIONS BEFORE PROCEEDING

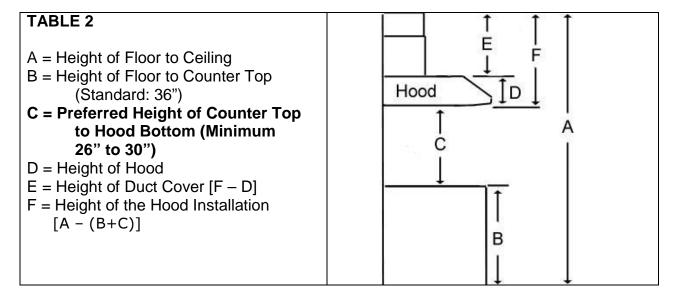
Calculation before Installation

To calculate installation, please refer to TABLE 1. (All calculation in inches.)

- FOR UNDER THE CABINET -



- FOR WALL MOUNT (WITH OPTIONAL DUCT COVER) -



ASAFETY WARNING

HOOD MAY HAVE VERY SHARP EDGES; PLEASE WEAR PROTECTIVE GLOVES IF REMOVING ANY PARTS FOR INSTALLING, CLEANING OR SERVICING.

NOTE: BE CAREFUL WHEN USING ELECTRICAL SCREWDRIVER, DAMAGE TO THE HOOD MAY OCCUR.

Installation Contents

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UNDER CABINET INSTALLATION

Preparation before Installation

NOTE: TO AVOID DAMAGE TO YOUR HOOD, PREVENT DEBRIS FROM ENTERING THE VENT OPENING.

- Decide the location of the venting pipe from the hood to the outside. Refer to Figure 1.
- A straight, short vent run will allow the hood to perform more efficiently.
- Try to avoid as many transitions, elbows, and long run as possible. This may reduce the performance of the hood.
- Temporarily wire the hood to test for proper operation before installing. If the hood does not operate, check the circuit breaker or house fuse. If the hood is still not working, disconnect power supply and check the continuity of all wire connections.
- Peel protective film off the hood (if any).
- Use duct tape to seal joints between pipe sections.
- For installing under the cabinet with recessed bottom, attach 4-inch wide wood filler strips (not included) on each side. (Figure 2)
- Using reference on Page 16 to measure and create access opening for electrical wires and exhaust under the cabinet.

Vent option installation

CAUTION: USE HAND TOOLS ONLY. DO NOT OVER TIGHTEN SCREWS. IT MAY CAUSE DAMAGE TO THE HOOD.

- 1. Choose the required vent option. Some installation screws are already pre-attached to the hood.
- 2. For 6" Round vent installation only:
 - The 6" exhaust is already attached. (Figure 3)
 Align and secure the 6" Round Plastic Collar {F} to two screws on hood.
- 3. For Top 3-1/4" x 10" vent installation only:
 - Remove attached 6" exhaust (Figure 3) and discard. Keep 13 screws to install 3-1/4" x 10" exhaust & vent cover.

Figure 1

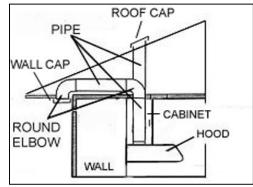


Figure 2

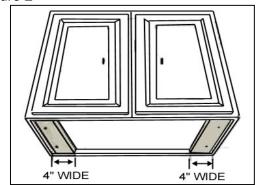
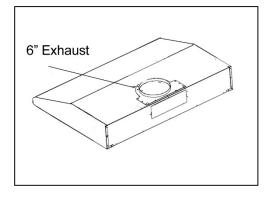


Figure 3



- Align and secure Top Vent Cover {B} and 3-1/4" x 10" Exhaust {C} using 14 screws (13 screws taken from 6" exhaust. (Figure 4)
- 4. For Rear 3-1/4" x 10" vent installation only:
 - Remove attached 6" exhaust and discard. (Figure
 Keep 13 screws to install vent covers.
 - Remove duct knockout from back of the hood and discard. (Figure 5) Unscrew 3-1/4" x 10" Vent Cover from rear exhaust (located inside hood); keep screws to install 3-1/4" x 10" exhaust.
 - Align and secure Top Vent Cover {B} and 3-1/4" x 10" Vent Cover (removed from rear exhaust) using 14 screws (13 screws taken from 6" exhaust. (Figure 5)
 - Attach the 3-1/4" x 10" Exhaust {C} to rear exhaust (located inside hood) using 10 screws taken from rear vent cover. (Figure 6)

Hood Installation

CAUTION: If moving the cooking range is necessary to install the hood, turn off the power in an electric range at the main electrical box. SHUT OFF THE GAS BEFORE MOVING A GAS RANGE. And use a protective covering to protect cooktop and/or countertop from damage.

- 5. Remove the baffle filters/stainless steel spacers if necessary; arrange the electrical wires to run through the 1" diameter hole on the top or the rear of the hood.
- 6. Using references on Table 1 and measurements on page 16, center the hood in place beneath the cabinet. Line the hood up so that it is flush with the front of the cabinet at the point of downgrade.
- 7. Draw electrical wires through the cabinet access opening.
- 8. Use electric drill to remove the knockout holes on top of the range hood.
- Place screw (not provided) into the exact center of each knockout hole. Make sure all screws are in place before tightening screws.
 - A CAUTION: MAKE SURE THE HOOD IS SECURE BEFORE RELEASING.

Figure 4

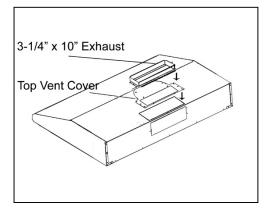


Figure 5

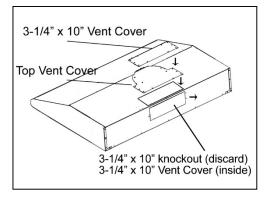
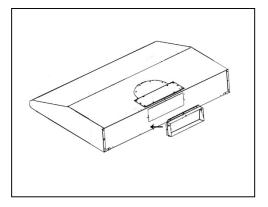


Figure 6



Ductwork Installation

10. Use steel pipe to connect the exhaust on the hood to the ductwork. Use duct tape to make all joints secure and air tight.

Install Accessories

- 11. Install the Oil Tunnel {G} into recess support near rear of hood. Refer to Figure 7.
- 12. Install Baffle Filters {D} and Stainless Steel Spacers {E}. ① Angle baffle filter toward back of hood. ② Push the baffle filter up until almost level. ③ Slide forward into recess behind the front of hood. ④ Lower baffle filter. ⑤ Slide back until it fits into resting position. Refer to Figure 8.
- 13. For Stainless Steel Spacer, follow above steps.

Final Installation

- 14. Turn power ON in control panel. Check all lights and fan operation.
- 15. Make sure to leave this manual for the homeowner.

Figure 7

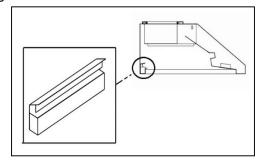
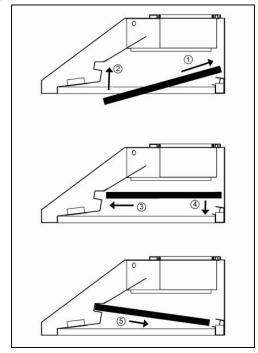


Figure 8



WALL MOUNT INSTALLATION

***This installation ONLY applied with the purchase of a duct cover.

Preparation before Installation

NOTE: TO AVOID DAMAGE TO YOUR HOOD, PREVENT DEBRIS FROM ENTERING THE VENT OPENING.

- Decide the location of the venting pipe from the hood to the outside. Refer to Figure 9.
- A straight, short vent run will allow the hood to perform more efficiently.
- Try to avoid as many transitions, elbows, and long run as possible. This may reduce the performance of the hood.
- Temporarily wire the hood to test for proper operation before installing. If the hood does not operate, check the circuit breaker or house fuse. If the hood is still not working, disconnect power supply and check the continuity of all wire connections.
- Peel protective film off the hood (if any).
- Use duct tape to seal joints between pipe sections.
- If necessary, prepare back wall frame with cross framing lumber for secure installation. Using references on Table 2 and measurements on page 16-17, decide the level of the lumber. Refer to Figure 10.

Vent option installation

OVER TIGHTEN SCREWS. IT MAY CAUSE DAMAGE TO THE HOOD.

- Choose the require vent option. Some of installation screws are already pre-attached to hood. Refer to Figure 15. Please use Screws Package {K} with pre-attached screws for wall mount installation.
- 2. For 6" Round vent installation only:
 - The 6" exhaust is already attached. Refer to Figure 11. Align and secure the 6" Round Plastic Collar {F} to two screws on hood. Follow instructions in Step 5 to attach Hood Mounting Bracket {N} and two Duct Cover Support {M}. (Figure 15)
- 3. For Top 3-1/4" x 10" vent installation only:
 - Remove attached 6" exhaust and discard. (Figure 11) Keep 13 screws to install 3-14" x 10" exhaust & vent cover.
 - Align Top Vent Cover {E} and 3-1/4" x 10"
 Exhaust {D}. (Figure 12) Skip to Step 5 to attach Hood-Mounting Bracket {N} and two Duct Cover Support {M} using 14 screws (13 screws taken from 6" exhaust. (Figure 15)
- 4. For Rear 3-1/4" x 10" vent installation only:

Figure 9

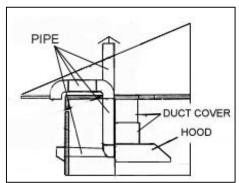


Figure 10

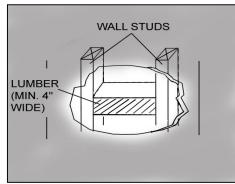


Figure 11

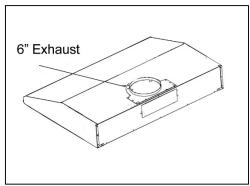
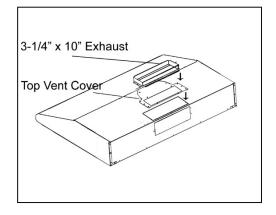


Figure 12



- Remove attached 6" exhaust and discard. (Figure 11) Keep 13 screws to install vent covers.
- Remove duct knockout from back of the hood and discard. (Figure 13) Unscrew 3-1/4" x 10" Vent Cover from rear exhaust (located inside hood); keep screws to install 3-1/4" x 10" Exhaust.
- Align Top Vent Cover {E} and 3-1/4" x 10"
 Vent Cover (removed from rear exhaust) using 14 screws (13 screws taken from 6" exhaust). (Figure 13) Follow instructions in Step 5 to attach Hood-Mounting Bracket {N} and two Duct Cover Support {M} using 14 screws (13 screws taken from 6" exhaust). (Figure 15)
- Attach the 3-1/4" x 10" Exhaust {D} to rear exhaust (located inside hood) using 10 screws taken from rear vent cover. (Figure 14)

Hood Installation

ACAUTION: If moving the cooking range is necessary to install the hood, turn off the power in an electric range at the main electrical box. SHUT OFF THE GAS BEFORE MOVING A GAS RANGE. And use a protective covering to protect cooktop and/or countertop from damage.

- Secure Hood-Mounting Bracket {N} and two Duct Cover Support {M} on top of the hood with eight pre-attached screws. Use four 3/16" x 3/8" screws {K} for Hood-Mounting Bracket {N}. (Figure 15)
- 6. Using references on Table 2 and measurements on page 16-17, mark the leveling point of the hood. Position mounting screws (not provided) on the wall, leaving 1/8" away from the wall as shown in Figure 16.
- 7. Align Hood-Mounting Bracket {N} to the two screws on the wall and hook hood into place. Tighten screws to secure hood to the wall.

A CAUTION: MAKE SURE HOOD IS SECURE BEFORE RELEASING

Figure 13

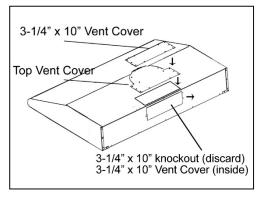


Figure 14

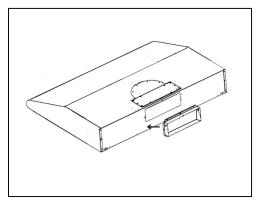
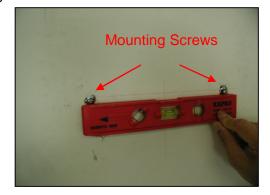


Figure 15



Figure 16



Wiring to Power Supply

CAUTION: If moving the cooking range is necessary to install the hood, turn off the power in an electric range at the main electrical box. SHUT OFF THE GAS BEFORE MOVING A GAS RANGE. RISK OF ELECTRICAL SHOCK.

THIS RANGE HOOD MUST BE PROPERLY GROUNDED. MAKE SURE THIS IS DONE BY QUALIFIED ELECTRICIAN IN ACCORDANCE WITH ALL APPLICABLE NATIONAL AND LOCAL ELECTRICAL CODES. BEFORE CONNECTING WIRES, SWITCH POWER OFF AT SERVICE PANEL AND LOCK SERVICE PANEL TO PREVENT POWER FROM BEING SWITCHED ON ACCIDENTALLY.

- 8. If hood is operating normally, connect three wires (black, white and green) to house wires and cap with wire connectors.
- 9. Store wires in the wiring box.

Ductwork Installation

10. Use steel pipe to connect the exhaust on the hood to the ductwork. Use duct tape to make all joints secure and air tight.

Duct Cover Installation

- 11. Mark the position of the Duct Cover-Mounting Bracket {L}. Use reference **E** from Table 2 and measurements on page 16-17. Attach and secure Duct Cover-Mounting Bracket {L} with two screws (not provided). Refer to Figure 17. NOTE: Inner duct cover will cover the Duct Cover-Mounting Bracket.
- 12. Position the entire duct cover up onto the hood.
- 13. Secure the inner duct cover with two (3/16" x 3/8") screws {K} to the Duct Cover-Mounting Bracket {L}. Shown in Figure 18.
- 14. Fasten outer duct cover to Duct Cover Support {M} with four (4 x 6 mm) screws {K}.

Figure 17



Figure 18



Install Accessories

- 15. Install the Oil Tunnel {G} into recess support near rear of hood. Refer to Figure 19.
- 16. Install Baffle Filters {H} and Stainless Steel Spacers {I}. ① Angle baffle filter toward back of hood. ② Push the baffle filter up until almost level. ③ Slide forward into recess behind the front of hood. ④ Lower baffle filter. ⑤ Slide back until it fits into resting position. Refer to Figure 20.
- 17. For Stainless Steel Spacer, follow above steps.

Final Installation

- 18. Turn power ON in control panel. Check all lights and fan operation.
- 19. Make sure to leave this manual for the homeowner.

Figure 19

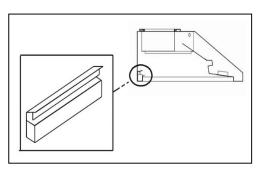
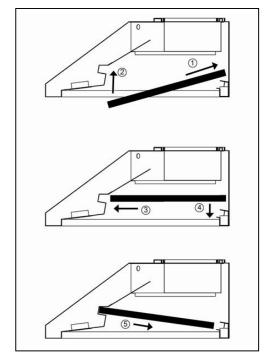
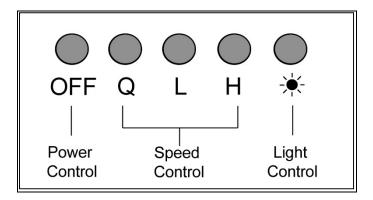


Figure 20



OPERATING INSTRUCTIONS



Note: For best results, turn fan on prior to any preparation or cooking and keep fans running while cooking. Adjust speed as needed.

To operate the fan function

- Press button to choose from speed.
 - $Q = QuietMode^{TM}$ speed
 - \circ L = Low speed
 - o H = High speed
- Press "OFF" to turn fan off.

To operate the light function

• Press the Light Control to turn lights on and off.

MAINTENANCE

For optimal performance, clean the range hood surface and baffles regularly.

To Clean Hood Surface

CAUTION: NEVER USE ABRASIVE CLEANERS, PADS, OR CLOTHS.

- *** Regular care will help preserve its fine appearance.
 - 1. Use only mild soap or detergent solutions. Dry surfaces using soft cloth.
 - 2. If hood looks splotchy (stainless steel hood), use a stainless steel cleaner to clean the surface of the hood. Avoid getting cleaning solution onto or into the control panel. Follow directions of the stainless steel cleaner. Caution: Do not leave on too long as this may cause damage to hood finish. Use soft towel to wipe off the cleaning solution, gently rub off any stubborn spots. Use dry soft towel to dry the hood.
 - 3. DO NOT allow deposits to accumulate or remain on the hood.
 - 4. DO NOT use ordinary steel wool or steel brushes. Small bits of steel may adhere to the surface and cause rusting.
 - 5. DO NOT allow salt solutions, disinfectants, bleaches, or cleaning compounds to remain in contact with stainless steel for extended periods. Many of these compounds contain chemicals, which may be harmful. Rinse with water after exposure and wipe dry with a clean lint free cloth.

For Baffle Filter models only: to Clean Baffle Filter/Oil Tunnel

CAUTION: DRAIN OIL FROM BAFFLE FILTERS, SPACERS & OIL TUNNEL REGULARLY TO PREVENT OVERFLOW.

- 1. Remove all the baffle filters, spacers and oil tunnel.
- 2. Using a sponge, wash with warm soapy water. Dry completely before returning into place. **CAUTION: SHARP EDGES**

(Note: Baffle Filters are top rack dishwasher safe.)

SPECIFICATIONS

MODEL / SIZE CHX7930SQB-1 (30")

CHX7936SQB-1 (36")

COLOR 18-Gauge Commercial Grade Stainless Steel

CONSUMPTION / AMPERE 180W / 1.5A

NUMBER OF BLOWER 2

DESIGN Seamless / Satin Finish

BLOWER TYPE Twin Vertical Turbine Impeller

EXHAUST Top:

6" Round

3-1/4" x 10" Rectangular

Rear:

3-1/4" x 10" Rectangular

CONTROLS Mechanical Push Button

LIGHTS 3-watt LED light x 2

HOOD DIMENSION (CHX7930SQB-1) 29-3/4" x 22" x 9-1/16" (CHX7936SQB-1) 35-3/4" x 22" x 9-1/16"

OPTIONAL ACCESSORIES (W x D x H)

1) Two-Piece Adjustable Duct Cover

(CH1120DC-1) 11-13/16" x 10-7/16" x (Min.22" ~ Max.41")

 30" Stainless Steel Back Panel (SSP30) 30" x 1/10" x 32"

3) 36" Stainless Steel Back Panel (SSP36) 36" x 1/10" x 32"

WEIGHT (lbs) CHX7930SQB-1 (30") 44.0 50.5 CHX7936SQB-1 (36") 49.0 63.0

 SPEED
 QuietMode™
 L
 H

 Air Capacity (cfm)
 300
 510
 680

 Sone* (dB)
 1.0
 3.0
 5.0

^{*}One sone is equivalent to the sound of a refrigerator at 40 decibels.

^{**}Specifications subject to change without notice.

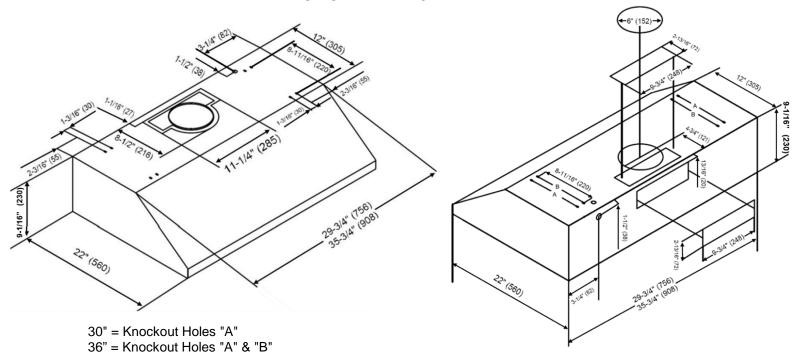
MEASUREMENTS & DIAGRAMS

- ***All inch measurements are converted from millimeters. Inch measurements are estimated.
- ***All measurements in () are millimeters.

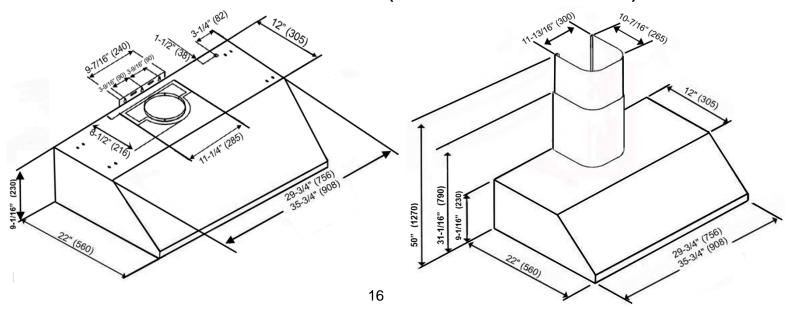
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CHX7936SQB-1 (36")

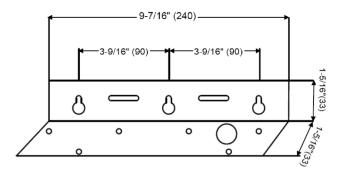
-FOR UNDER THE CABINET-



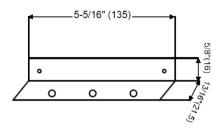
- FOR WALL MOUNT (WITH OPTIONAL DUCT COVER) -



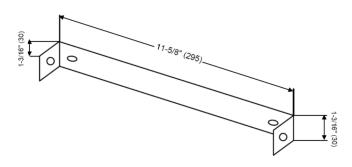
***Hood-Mounting Bracket



***Duct Cover Support



***Duct Cover-Mounting Bracket



PARTS LIST

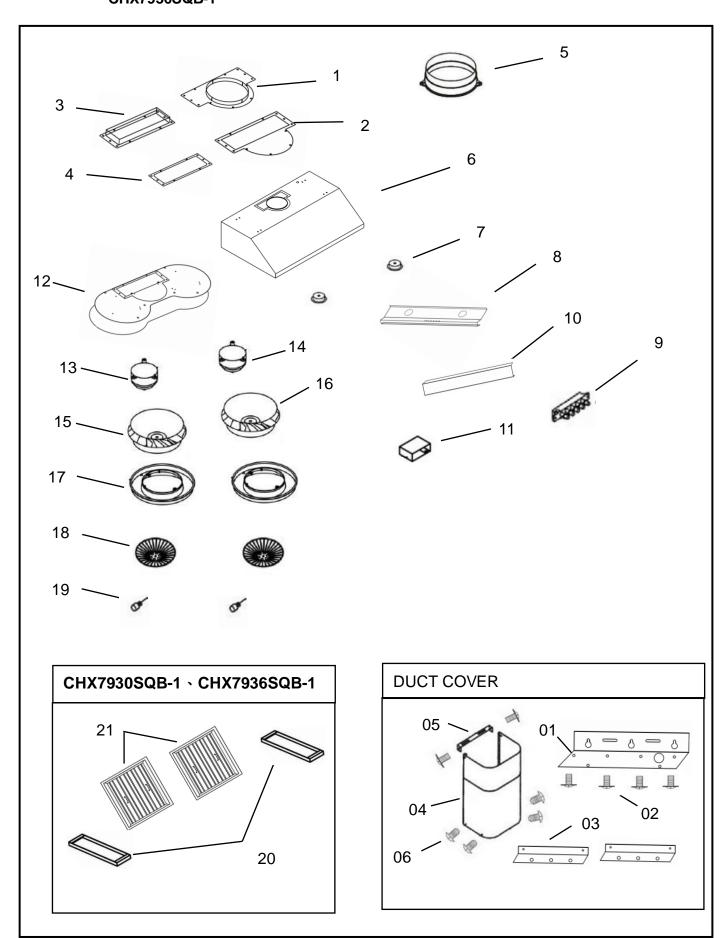
MODEL NO.: CHX7930SQB-1 (30") CHX7936SQB-1 (36")

| NO. | DESCRIPTION | MODEL /SIZE | PART NO. |
|-----|--|--------------|-------------------|
| 1 | 6" Exhaust Plate | | L1-0241-0001A |
| 2 | Vent Cover (Top) | | L1-0241-0001B |
| 3 | 2-3/4" x9-3/4" Exhaust Plate | | L1-0241-0002BH |
| 4 | 3-3/4" x11-1/4" Vent Cover | | L1-0241-0002A |
| 5 | 6" Round Plastic Exhaust | | L1-0505-0003 |
| | Head Casing | CHX7930SQB-1 | 10-7930B |
| 6 | Hood Casing | CHX7936SQB-1 | 10-7936B |
| 7 | LED Light (3W) | | L1-0403-0301 |
| 8 | LED Light Support | CHX7930SQB-1 | B101-7930B-06 |
| • | LED LIGHT Support | CHX7936SQB-1 | B101-7936B-06 |
| 9 | Control Switch | | L1-0405-0301 |
| 10 | Capacitor Support | | L1-0201-1630 |
| 11 | Capacitor x 1PCS | | L1-0401-0120-03 |
| 12 | Air Chamber | | L1-0101-1630A |
| Α | Air Chamber (Top) | | L1-0102-1630 |
| В | Air Chamber (Side) | | L1-0103-1630 |
| 13 | Motor (B) | | L1-0301-0120-102B |
| 14 | Motor (A) | | L1-0301-0120-102A |
| 15 | Turbine Impeller (B) | | L1-0251-0747-B |
| 16 | Turbine Impeller (A) | | L1-0251-0747-A |
| 17 | Plastic Oil Tunnel | | L1-0502-0102 |
| 18 | Safety Screen | | L1-0602-0101 |
| 19 | Safety Screen Screws | | L1-0705-0001 |
| 20 | Stainless Steel Spacer {1-5/16"(33)x14-3/8"(365)} | CHX7930SQB-1 | B101-9130-15 |
| 20 | Stainless Steel Spacer {4-5/16"(109)x14-3/8"(365)} | CHX7936SQB-1 | B101-9136-15 |
| 21 | Baffle Filter | | L1-0214-0191 |

Optional Duct Cover (Sold Separately)

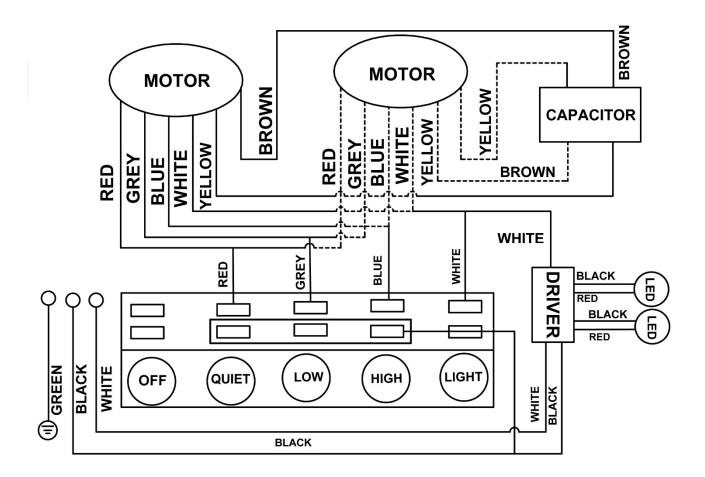
| NO. | DESCRIPTION | MODEL /SIZE | PART NO. |
|-----|------------------------------|-------------|--------------|
| 01 | Hood Mounting Bracket | | L1-0221-1630 |
| 02 | Screws (3/16"x3/8") | | L1-0707-0002 |
| 03 | Duct Cover Support | | L1-0208-1630 |
| 04 | Duct Cover | CH1120DC-1 | 12-16300-61 |
| 05 | Duct Cover- Mounting Bracket | | L1-0203-0390 |
| 06 | Screws (TS 4 x 6mm) | | L1-0708-0002 |

MODEL NO.: CHX7930SQB-1 CHX7936SQB-1



CIRCUIT DIAGRAM

MODEL NO.: CHX7930SQB-1 (30") CHX7936SQB-1 (36")



TROUBLE SHOOTING

| Issue | Possible Cause | Solution |
|--|---|---|
| After | The power is not on. | Make sure the circuit breaker and the unit's |
| Installation, | | power is ON. Use a voltage meter to check the |
| both motors | | power supply. |
| and lights are | The wire connection is not secure. | Check and tighten wire connection. |
| not working. | The control panel is defective. | Replace the control panel. |
| Lights are | The motor(s) is defective. | Replace the motor. |
| working, but | The capacitor(s) is defective. | Replace capacitor(s). |
| motor(s) is not. | The control panel is defective. | Replace the control panel. |
| The range hood is | The blower system is not secure. | Tighten the turbine impeller and air chamber. |
| vibrating. | The turbine impeller is not balanced. | Replace the turbine impeller. |
| | Hood is not secured in place. | Check the installation of hood, tighten the |
| | · | mounting bracket. |
| The motor is working, but | LED light fixture(s) is defective. | Replace LED light fixture(s) |
| the lights are not working. | The light wiring(s) is loose. | Check wire continuity from Control Panel to LED Driver to LED light fixture(s). |
| | The control panel is defective. | Replace the control panel. |
| The range hood is not venting out correctly. | The range hood is installed outside of the manufacture recommended clearance. | Adjust the clearance between the range hoods and cook top to 26" to 30". For Island range hood, the clearance between the range hoods and cook top is 30" to 36". |
| · | There is no make-up air inside the house. | Open the window to enhance the performance of the range hood by creating a sufficient make-up air. |
| | Obstacle blocking the pipe work. | Remove all obstacles from the duct work. |
| | The pipe size is smaller than the suggested pipe size. | Change the ducting according to the manufacture suggestion. |
| Cold air is | The pipe connection is not properly | Check the pipe installation. |
| coming into the | sealed. | Check the pipe metalication. |
| home. | The damper is not properly installed or is missing from the installation. | Check the damper installation. |
| | The damper is not installed. | By installing the damper, it will help to eliminate air backflow. |

WARRANTY

WARRANTY CERTIFICATE

KOBE Range Hoods (referred to herein as "we"or "us") warrants to the original purchaser (referred to herein as "you" or "your") all products manufactured or supplied by us to be free from defect in workmanship and materials as follows:

TWO-YEAR LIMITED WARRANTY FOR PARTS AND LABOR ON KOBE PREMIUM/BRILLIA SERIES:

For two years from the date of your original invoice from a KOBE authorized dealer, we will, at our sole discretion, choose to repair or replace the product free of charge that failed due to manufacturing defects.

It is your sole responsibility to ensure the product is readily accessible for the service technician to perform repairs. The service technician will not, under any circumstance, remove, alter or modify any fixture built around and/or connected to the product to gain access to perform repairs.

During the two-year Limited Warranty period, additional charges may apply which include but are not limited to:

- Service technician travel charges if the requested service location is 30-miles out of KOBE's authorized service area
- Parts shipping expenses
- Un-installation of defective product and Installation of replacement product

Warranty Exclusions:

This warranty does not cover, including but not limited to the following:

- a. Improper installation.
- b. Any repair, alteration, modification not authorized by KOBE.
- c. Duct alteration, modification and connection.
- d. Incorrect electric current, voltage or wiring.
- e. Normal maintenance and service required for the product.
- f. Consumable parts such as light bulbs and carbon filters.
- g. Improper usage of the product that it is not intended for, such as commercial use, outdoor use and multi-family use.
- h. Normal wear and tear.
- i. Chips, scratches or dents by abuse or misuse of the product.
- j. Damages caused by accident, fire, flood and other Acts of God.
- k. Expenses incurred for service located outside of the designated service area.
- I. Purchases from unauthorized dealers.
- m. Removal fees of defective product and Installation fees associated with replacement product.

If we determine that the warranty exclusions listed above apply or if you fail to provide all necessary documentation for warranty service, you will be responsible for all expenses associated with the requested service, including parts, labor, shipping, travelling and any other expense related to the service request.

To qualify for warranty service, you must:

- 1. Have the **ORIGINAL** proof of purchase
- 2. Be the ORIGINAL purchaser of the product
- 3. Have the model number
- 4. Have the serial number
- 5. Have a description of the nature of any defect in the product or part

TO REQUEST WARRANTY SERVICE, PLEASE CONTACT THE KOBE RANGE HOODS SERVICE CENTER:

KOBE SERVICE CENTER (USA ONLY)

Tel: 1-855-800-KOBE (5623) E-mail: kobe@adcoservice.com

For Service in Canada or To report a problem, please contact:

Tel: 1-626-775-8880

Email: customer.service@koberangehoods.com

WARRANTY INFORMATION FORM

| Fill in the blanks and ke safe place for future ser | ep this paper with the original invoice in a vice purpose. | |
|--|---|--|
| 1. Date of purchase | : | |
| 2. Model No. | : | |
| 3. Serial No. | : | |
| For warranty service of KOBE Service Center (In Toll Free: 1-855-800-KC) Email: kobe@adcoservice | DBE (5623) | |
| For service in Canada and to report a problem, please contact: Tel: 1-626-775-8880 Email: customer.service@koberangehoods.com | | |
| Your notes: | | |
| | | |
| | | |
| | | |
| | | |



www.koberangehoods.com

This range hood is made for use in the USA and CANADA only. We do not recommend using this hood overseas as the power supply may not be compatible and may violate the electrical code of that country. **Using this hood overseas is at your own risk and will void your warranty.**

Cette hotte est fait pour une utilisation aux États-Unis et au Canada seulement. Nous ne recommandons pas d'utiliser cette hotte à l'étranger que l'alimentation peut ne pas être compatible et peut violer le code de l'électricité de ce pays. L'utilisation de ce capot à l'étranger est à vos propres risques et annulera votre garantie.

Esta campana está hecha para su uso en los EE.UU. y Canadá. No se recomienda el uso de esta campana en el extranjero como la fuente de alimentación puede no ser compatible y puede violar el código eléctrico de ese país. El uso de esta campana en el extranjero es a su propio riesgo y anulará la garantía.

VER.150505

Information subject to change without notice.